

Draft
ITSPC – Public Services Committee

The Vision (Belief?) Statement:

IMAGINE....

IF RU students had access to reliable, accurate and consistent information accessible anytime from anywhere that enables them to make informed choices about their academic programs, their careers, their financial obligations and their personal Development.

IF we could deliver an array of logically related, on-campus services web based services as seamlessly and as flexibly as possible in order to increase efficiency, convenience and value to students and, at the same time, allow staff to give more attention to students with unique needs.

IF we could raise all campuses to a higher standard level of service while allowing them to retain individuality and branding.

Notes from 2/25 meeting: Great start. Need to broaden to include other constituencies such as the community, faculty and staff, alumni, parents, etc. Consider incorporating Content Management concept in statement.