

Charge for the University Information Technology Strategic Planning Committee (ITSPC)

Charged by: University President, EVPs for Administrative Affairs and Academic Affairs

The University has seen tremendous growth and change over the years, and we will continue to grow and change how we learn, do research, manage our activities, communicate with others and engage in entertainment. Information Technology (IT) has been a catalyst to and an integral part of these changes, especially with the advent of the Internet and ubiquitous personal computing and communications devices. Technology has changed the way people gain access to information and interact with one another. Rutgers must plan for the future of technology and ensure that the University's IT resources make the greatest possible contribution to our goals of excellence in research, teaching, and public service. IT at Rutgers should be capable of supporting the University's strategic goals that include:

- Improving the quality of Rutgers' academic programs, especially in areas where there are comparative advantages and opportunities.
- Enhancing the effectiveness of student services, the livability of our residence halls, and the attractiveness of our campuses.
- Increasing Rutgers' resources to the level of peer AAU public universities. (i.e. increase NIH and NSF grants and giving)
- Improving Rutgers' service and reputation among all the relevant internal and external constituencies.
- Continuing to develop an administration that will provide leadership for achieving Rutgers' strategic goals. (i.e. by hiring staff, at all levels, with a service orientation)

To meet these goals, the University will need a strategic IT plan that recognizes that IT is a strategic asset, essential for learning, teaching, research and community outreach, and vital to the effective and efficient operation of the University. This plan will need to provide guidance for the Office of Information Technology and IT usage in academic departments and administrative units throughout the University. To develop such a plan we are creating a University Information Technology Strategic Planning Committee (ITSPC). The Committee will be co-chaired by Mike McKay, Vice President for Information Technology and Steve Director, Professor, School of Management and Labor Relations. The ITSPC will include faculty, students, and staff, and have representation from all campuses.

The ITSPC is charged to:

- Develop and align IT strategy to support:
 - Improvements in the quality of academic programs
 - Enhancements in the effectiveness of student services
 - An environment appropriate for a leading AAU public university
 - Improvements in Rutgers' services for internal and external constituents
 - The continued development of a service oriented administration(ITSPC may consider major changes that should occur in the University's IT systems over the next three to five years.)
- Develop recommendation for integrating IT in the University planning and budgeting process. (ITPSC may consider funding levels required to support current level of IT service and to implement important service enhancements. Sources of funding and best mechanisms for allocating IT budgets within the University should also be considered.)

- Establish measurable IT objectives to support the university's strategy. Ensure that the objectives of the plan are realistic. Identify significant obstacles and risks to the attainment of the goals and make realistic recommendations for overcoming them. (For example, what is the number and mix of IT staff required to implement the Strategic Plan? What about the non-IT staff, what will faculty, staff and students need in order for the University to maximize the return on investments in software, hardware, and infrastructure? How will the skills be obtained?)
- Establish procedures to implement, assess, and modify the strategy as needed. The IT strategic plan (a "living document") will guide an evolving IT strategy.